



Patient Controlled Health Records

A national, regional and local update

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CEO, MA-Share
CIO, CareGroup and HMS



Themes

- National Perspective from HITSP
- Regional Perspective from MA-Share/NHIN
- Local Perspective from BIDMC's Patientsite



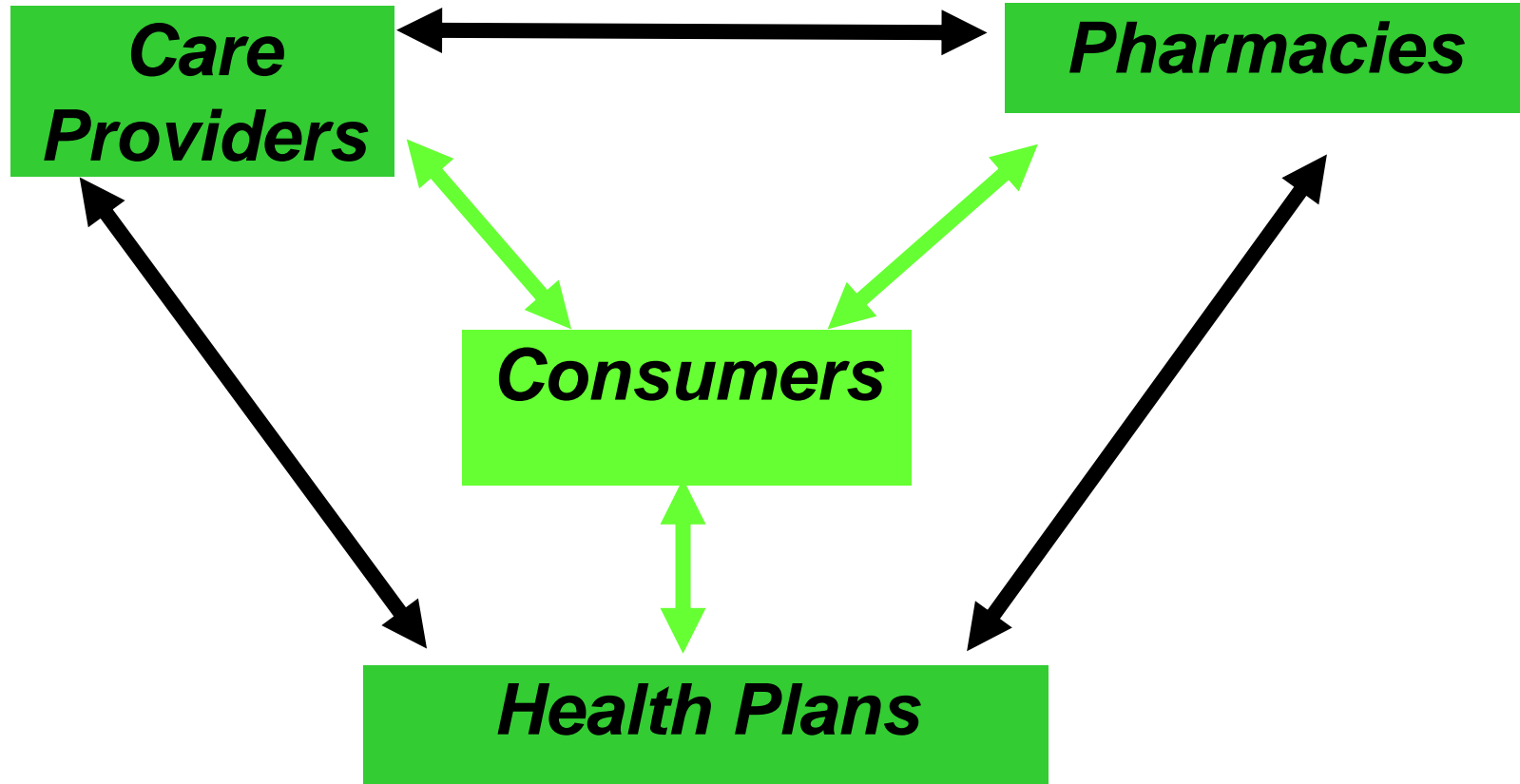
HITSP and the PCHR

- What standards were chosen?
- What is the impact on architecture?
- What are the next steps?



Consumer Empowerment - Registration and Medication History

A new context added to three established business relationships



Introducing three new electronic links, Not replacing existing links
Consistency of information becomes critical



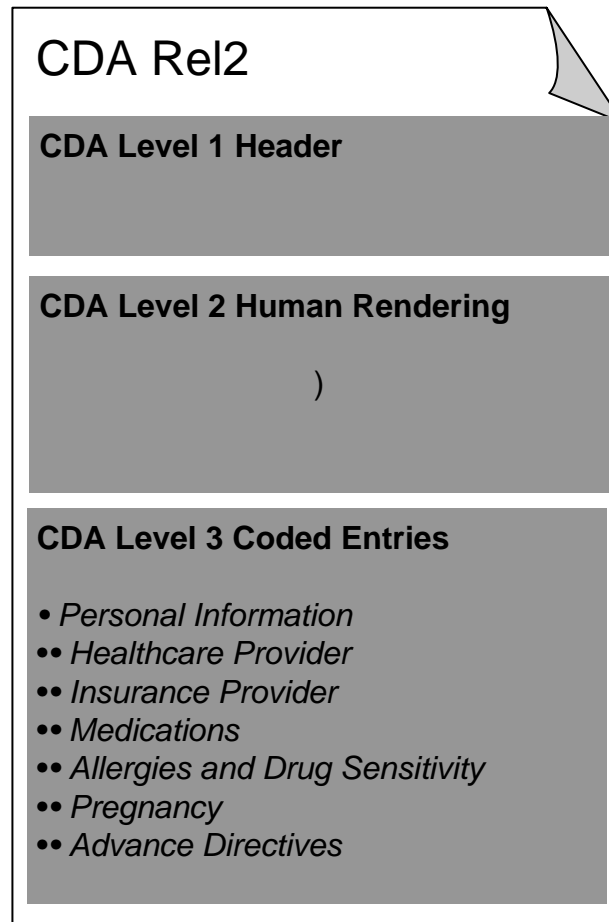
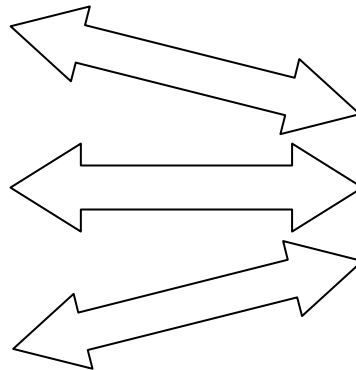
HITSP Registration & Medication History Document

A CCD Based Document

X12 X271

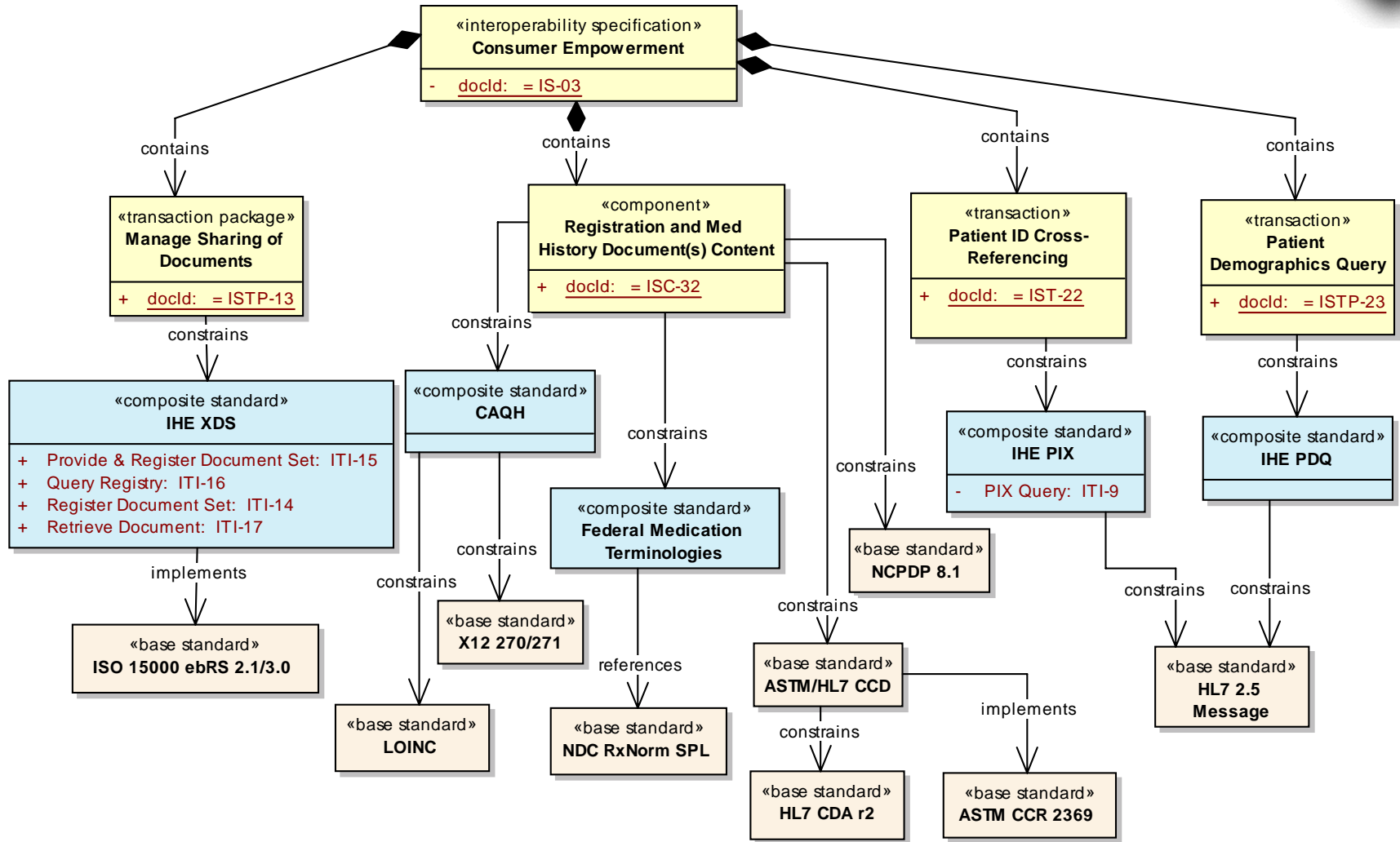
NCPDP Script

ASTM/CCR





cd CE Interoperability Specification

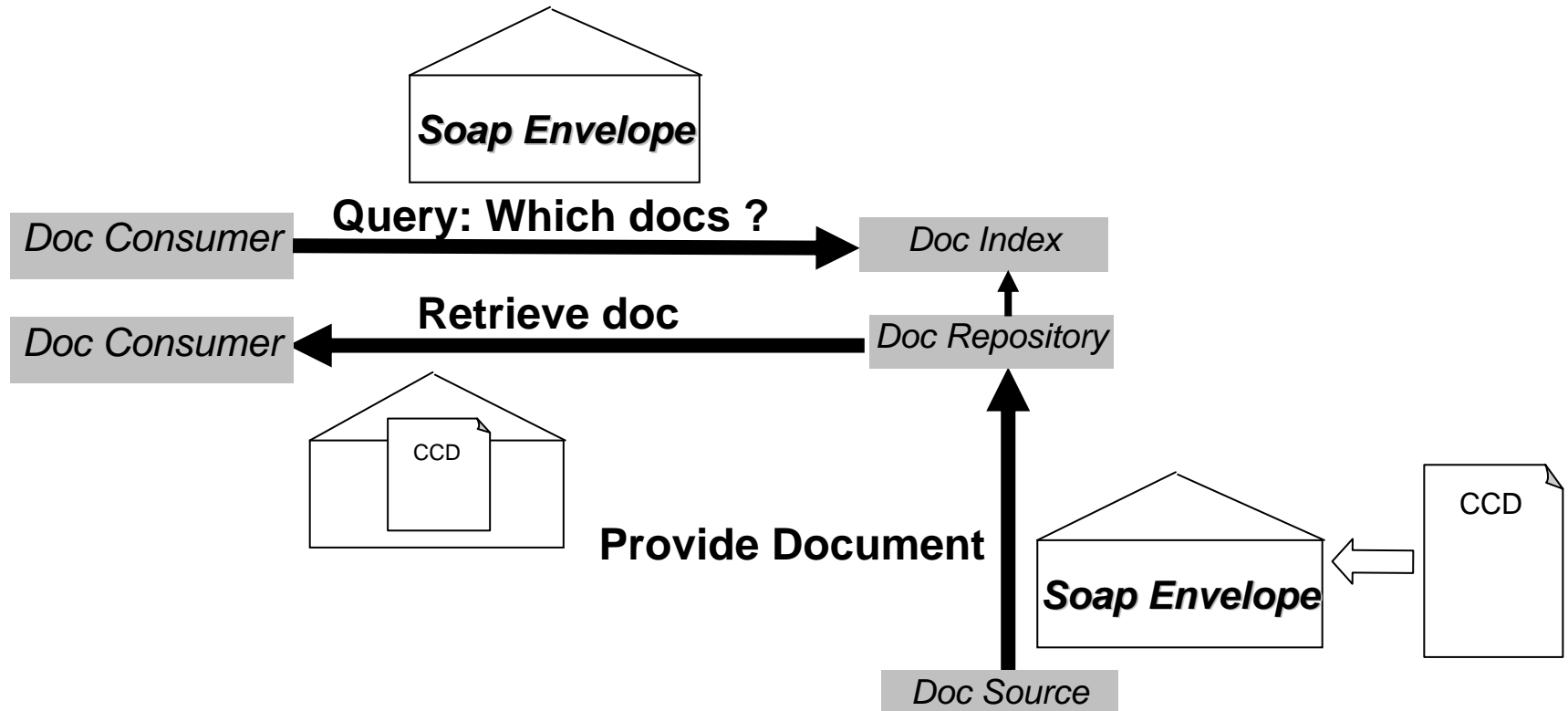




Manage Sharing of Documents

Looking-up for documents, retrieving documents and submitting docs

*Only a transport envelope, doc format & content agnostic, generic search and retrieve
Both push and pull. Actors not bound to any RHIO/NHIN architecture.*

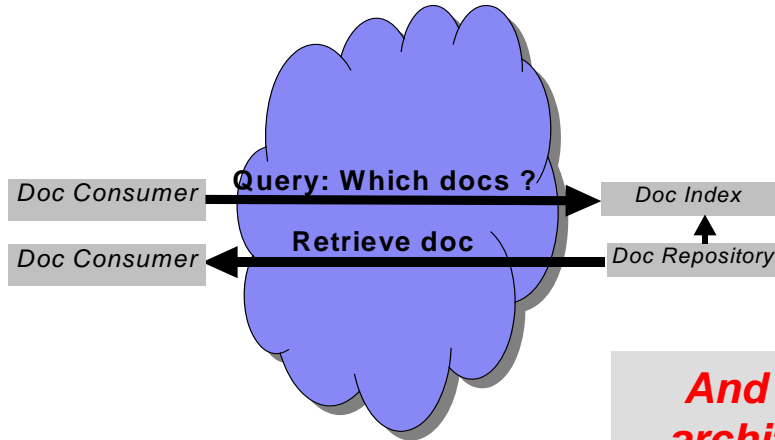


Manage Sharing of Documents

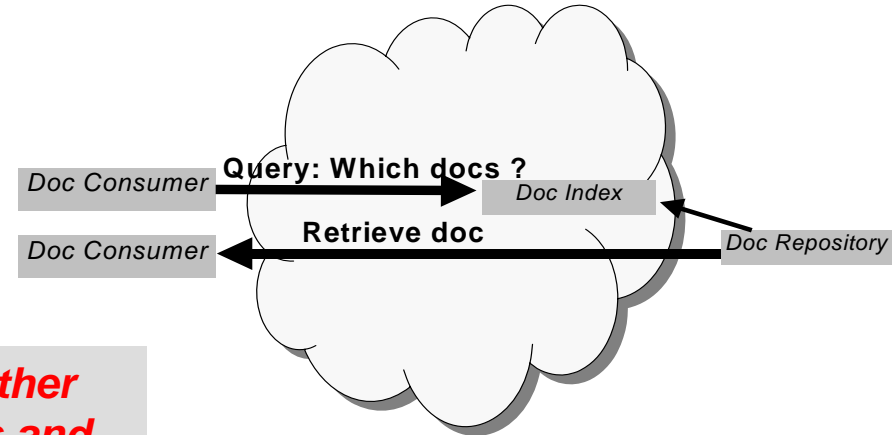
RHIO, NHIN and Architecture Independence



A Pull service edge to edge

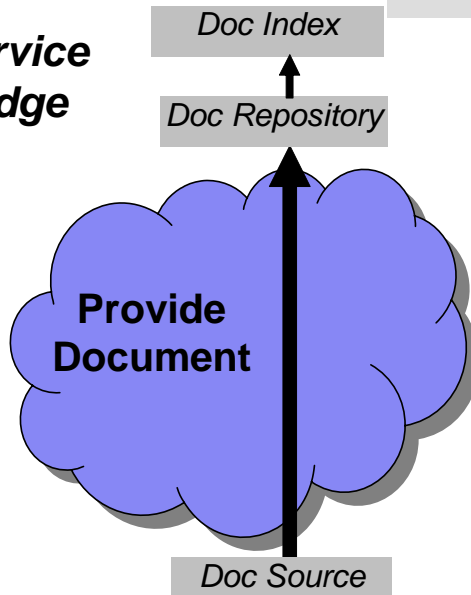


A Pull service edge to edge with shared index

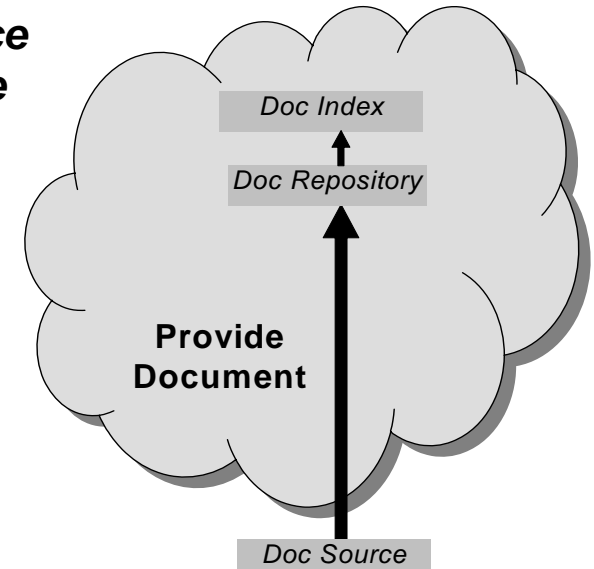


And many other architectures and configurations

A Push service edge to edge



A Push service edge to edge with shared repository & index



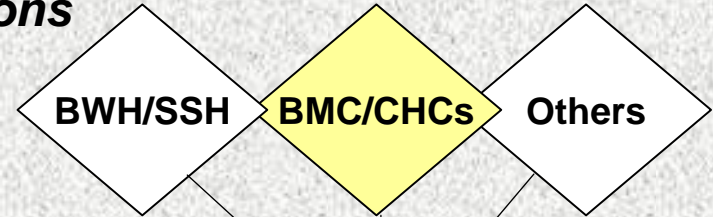
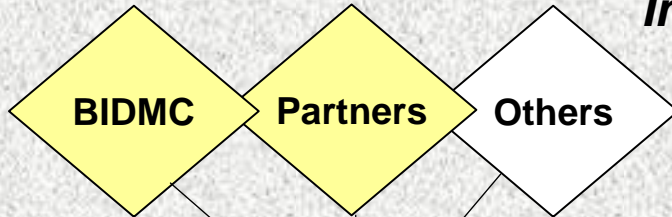


Regional Perspective

- Indivo as the regional Consumer SNO
- Authentication, mapping and messaging
- Caching strategy

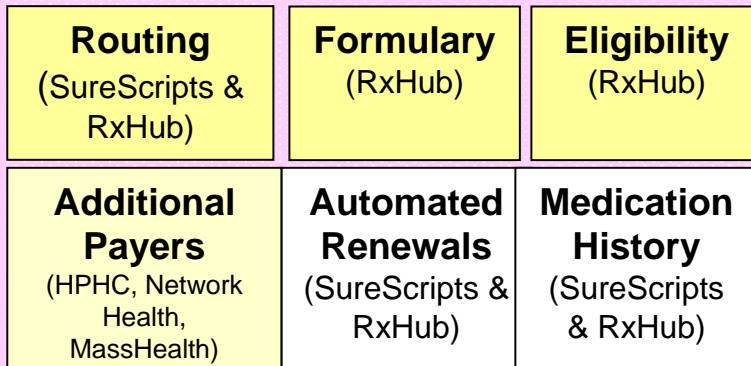


Implementations

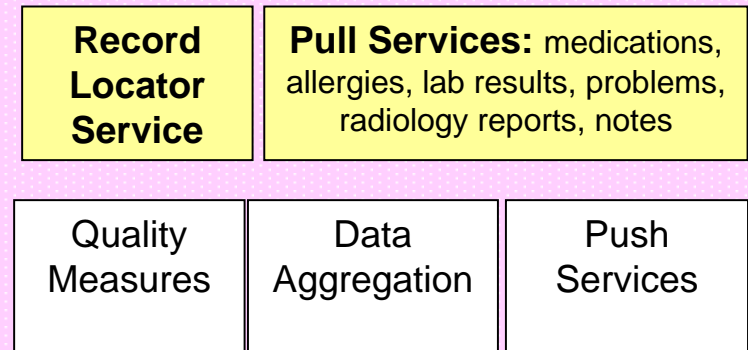


Applications

RX Gateway



CDX Gateway



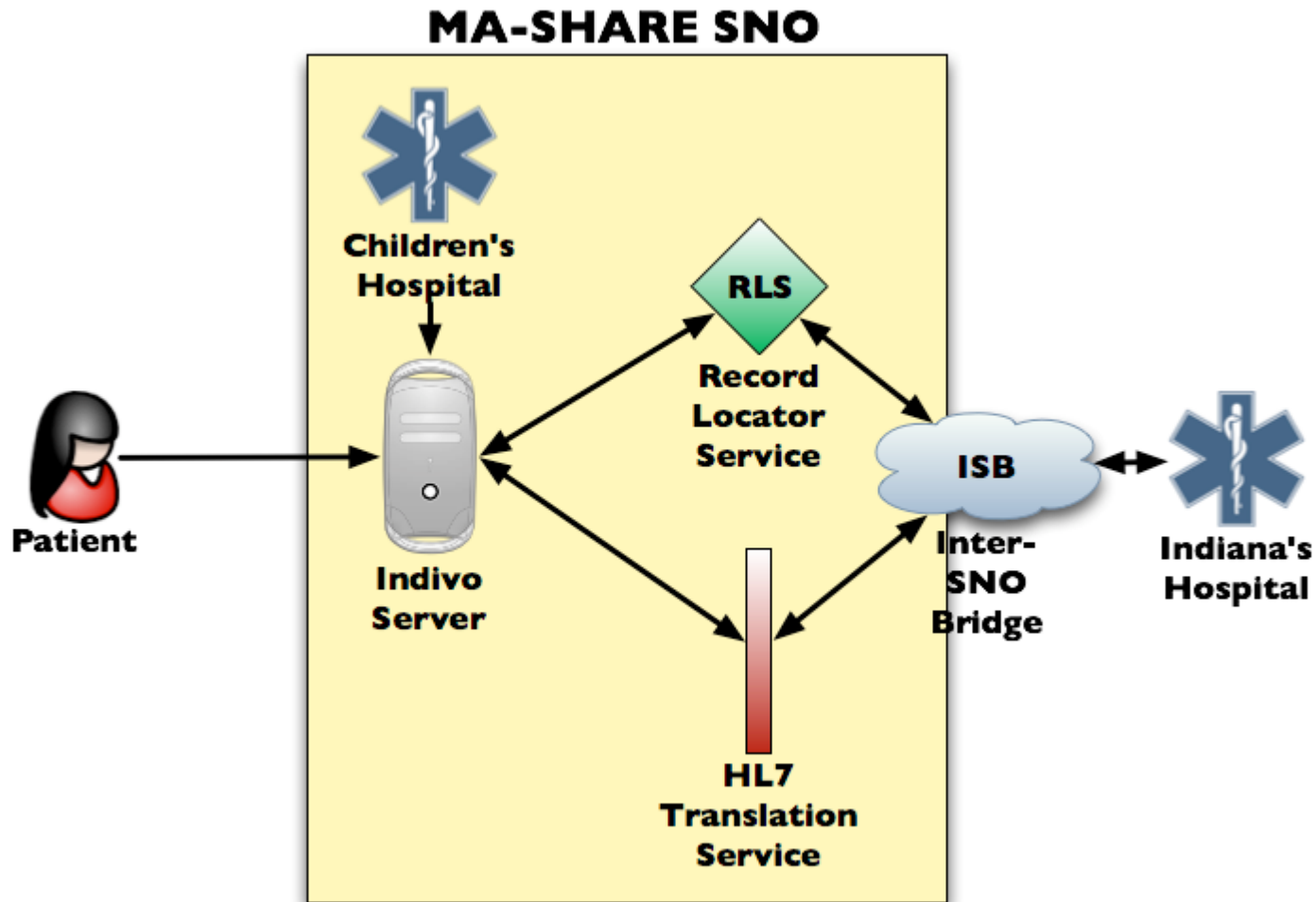
Foundation

Transport layer: Routing, Guaranteed Delivery, Translation, Validation, Logging

Access layer: Federated authentication/authorization, Trading Partner Registry

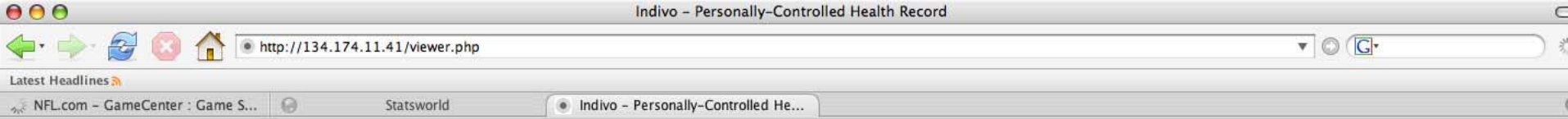


Indivo across regions





Subscription to MA Share



DANIEL NIGRIN

INDIVO PERSONALLY-CONTROLLED HEALTH RECORD

[MESSAGES](#) | [SUBSCRIPTIONS](#) | [EXPORT RECORD](#) | [SHARING](#) | [LOG OUT](#)

My Indivo Record dnigrin@ping.chip.org

HOME

PERSONAL

- APPOINTMENTS
- CLINICAL NOTES
- LAB TESTS
- IMMUNIZATIONS
- MEDICATIONS
- PROBLEM LIST
- VITAL SIGNS
- SURVEYS

SUBSCRIPTIONS

Subscribe To MA-SHARE RHIO

PATIENT IDENTIFIER *

987654

This is the unique identifier provided by MA-SHARE RHIO.

CONSENT

I agree

I agree to allow this subscription agent to remotely update my record.



RHIO Challenges

- Competition among providers
- Distrust of payers
- Business sustainability
- Patient Controlled Health Records can help overcome policy, political and organizational barriers, but who pays?



Local Perspective

- Patientsite over the past 5 years
- 2.5 million transactions and 40,000 monthly patient users
- All the worries about provider and patient information overload have not occurred

Welcome to

PatientSite™

Healthcare you can connect with

Sign In

First Time Here?
Take a Tour

Want to Join?
Register Now!

[Minimum Browser Requirements](#)

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Patient Access to Record



- What should they see?
- When should they see it?
- Who else should have access?
- How should we present it?



Personal Health Record

- Patient-entered and maintained
- Data types:
 - Text
 - Numeric data
 - Documents and other objects



Educational Partners

- PreOp – Patient Education
- UpToDate – Provider Edition
- UpToDate – Patient Edition
- Medical Dictionary
- Multum – medication information database
- Lab Test Online



Messaging Volume

- Clinical messages: 27.8*
- Prescription renewals: 3.1*
- Referrals: 2.1*
- Appointment requests: 2.6*

**monthly volume per 100 patients*



Patients

- Wide diversity
- 57% female
- Median age ~43
 - 4% over 70 years old



Patient Drivers

- Secure Messaging with Provider
- Access to Medical Records
- Convenience
 - Request Appointments
 - Medication Refills
 - Referrals to Specialists
 - Review Bills Online
- Education
 - Disease specific content by experts at CareGroup
 - Links to medication information
 - Personalized drug interaction information



Summary

- PCHR means the patient is the steward of their data from providers, payers and self entry
- HITSP will help catalyze interoperability among stakeholders
- NHIN projects will demonstrate PCHR architectures
- Local projects are important to reduce the fear, uncertainty and doubt